

Child Health Checkup Billing!

Simply Healthcare Plans covers preventive services rendered during visits other than well care visits for our members, regardless of the primary intent of the appointment. Below are the important payment guidelines related to preventive visits.

The Plan will pay for both a new/established patient E&M and a new/established patient preventive visit for the same member on the same date of service if the diagnosis codes billed support payment of both codes. Be sure to bill the correct diagnosis codes and bill the new/established patient E&M with modifier 25 to ensure accurate payment. E&M codes billed without modifier 25 on the same DOS as a preventive visit will be denied.

Sick Visits

When you provide care to a sick patient who is due for a well visit, document all the components of a well visit. Documentation must support that both services were provided.

Ensure diagnosis codes are included for both the sick visit and the well visit are included in the claim.

Early & Periodic Screening, Diagnosis, and Treatment (EPSDT) coding for 21 yrs. and younger is required on claims submitted. Providers must include the following information:

Y = Indicates patients referred to another provider for services
Or
N = Indicates no referral made.

Our goal is to “simply” provide excellent service to our partners.

Contact Us

Provider Services: (877) 915-0551

Eligibility Verification, Prompt # 1

Referrals and Authorizations, Prompt # 2

Claims Status, Prompt # 3

Provider Relations, Prompt # 4

Pharmacy Department, Prompt # 5

Email: provideradministration@simplyhealthcareplans.com

Frequently Asked Questions . . .

What services are included in a well visit?

- Health and Developmental history both physical and mental
- Physical exam
- Health education and anticipatory guidance
- Body Mass Index (BMI) percentile, and counseling for nutrition and physical activity

What services can be billed the same day?

- Child Health Check Up and a Sick Visits on the same day.

How do I bill EPSDT on CMS 1500 claim form?

- Box 24H must be used for EPSDT and Family Planning Programs.

How do I bill EPSDT on EDI Claim form?

- Populate Y or N value in Loop 2400 Segment SV111.

Mailing Address:
9250 W. Flagler Street
Suite 600
Miami, FL 33174-3460