



Better Health Quick Reference Guide

Main Telephone 1-800-514-4561
Enrollee Services
Grievances & Appeals

Eligibility IVR 1-877-915-0551
Claim Status 1-800-514-4561 ext 6006

TDD (For the hearing and speech impaired): 711 Florida Relay

Following services are coordinated directly by a specific provider, you may contact them directly:

Atlantic Dental, Inc. (ADI) a Doral Company	Providers	1-877-468-5581
	Members	1-800-964-7811

Psychare, Inc.	1-800-221-5487 305-630-1400
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Transportation Services	1-866-867-0729
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LabCorp	1-813-289-5227
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Send your Claims to:

First Service Administrators, Inc.
3035 Lakeland Hills Blvd.
Lakeland, FL 33805-2225
Electronic Submission #MC104 (Capario) #59276 (Emdeon)

Authorization and Referral Services	1-800-887-6888 ext. 2271
Fax Number	305-408-5810

Better Health Does Not Require Authorization For the Following Services:

- Emergency Services;
 - Family Planning Services/participating or non-participating providers;
 - Treatment of sexually transmitted diseases and other communicable diseases treated by county Health Departments;
 - OB/GYN Services for one annual visit and follow up care. (Refer to Provider Manual for specific instructions);
 - Chiropractic, Podiatry and Dermatology Services (Plan Provider must be utilized);
 - Immunizations provided by County Health Departments
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Medicaid Area 10 Office – Broward

954-202-3200